

USER MANUAL CW300

FCS4094



Read the user manual before working on the appliance.

Keep the manual with the appliance and pass the manual on to the next operator if the appliance is sold or transferred to a third party.

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1 FOR YOUR SAFETY

1.1 Intended use

1.1.1 Add-on units

Cup warmer

- The cup warmer is intended only for preheating coffee cups and glasses used for preparing beverages.
- The cup warmer is intended exclusively for operation indoors.
- Please also observe the Declaration of Conformity delivered with the device.

Please note

- Drinking vessels made of paper or plastic must not be used. The cup warmer is not designed to dry dish towels or other cloths. It is not necessary to cover the cups to warm them.

1.2 Non-authorized use

- Children under the age of 8 years are not permitted to use the appliance.
- The appliance is not designed to dry dish towels or other cloths. It is not necessary to cover the cups with a cloth to warm them up.
- Alcoholic, flammable, explosive substances or spray cans must not be used or stored in the appliance.
- The appliance is not suitable for keeping beverages, food, or other objects warm or for heating them up.
- Do not use the appliance:
 - If covers, side panels, etc. on the appliance are missing
 - If the appliance, power cord or connection lines are damaged
 - If you are not familiar with its functions
- Any use that deviates from or exceeds the use described in these instructions is considered unauthorized. The manufacturer is not liable for any damage resulting from the improper use of the appliance.

1.3 Prerequisites for using the add-on unit

- The add-on unit is intended for use by trained personnel or for self-service.
- Add-on units in self-service areas must always be monitored to protect the users.
- Children or persons with restricted physical, sensory or mental abilities, or lack of experience and knowledge, may use the add-on unit only under supervision or after adequate instruction by a person responsible for their safety, and are not permitted to play with the add-on unit. Cleaning and maintenance may not be carried out by children without supervision.
- Every operator of the add-on unit must have read and understood the instructions. This does not apply to its use in the self-service area.
- Do not start using the add-on unit until you have read and understood these instructions in full.

1.4 Explanation of safety instructions

In order to ensure the safety of persons and protection of material goods, it is essential to observe these safety instructions.

Symbol and signal word indicate the severity of the danger.



WARNING

Indicates a potential danger which, if not avoided, it may result in death or serious injuries.



CAUTION

Indicates a potential danger which, if not avoided, could result in minor or moderate injury.



NOTICE

Directs your attention to the risk of damage to the machine/appliance.

1.5 Explanation of mandatory signs

To protect people and property, you must observe the mandatory signs.



Read the instructions.



Disconnect the power plug.

1.6 Dangers when using the add-on unit



WARNING

Risk of fatal injury from electrocution

Damaged power cords, cables or plugs can lead to electrocution.

- a) Do not connect any damaged power cords, cables or plugs to the power grid.
- b) Replace damaged power cords, cables or plugs.
If the power cord is permanently assembled, contact the service technician. If the power cord is not permanently assembled, order and use a new, original power cord.
- c) Ensure that the machine and the power cord are not near any hot surfaces such as gas or electric stoves or ovens.
- d) Ensure that the power cord is not pinched or chafing against sharp edges.
- e) Only pull on the plug and not on the cable when disconnecting the appliance from the power grid.



WARNING

Risk of fatal injury from electrocution

Modifications to the appliance or the use of unsuitable parts can lead to electric shock.

- a) Perform modifications to the appliance only when these have been authorized by Franke.
- b) Use only parts approved by the manufacturer.

**WARNING****Risk of fatal injury from electrocution**

Liquid/moisture entering the appliance or leaks can lead to electrocution.

- a) Never point a liquid or steam jet at the appliance.
- b) Do not pour any liquids on the appliance.
- c) Do not immerse the appliance in liquid.
- d) Never disconnect the appliance from the power grid with wet hands.
- e) Disconnect the appliance from the power grid in the event of a leak, or if liquid/moisture enters the appliance.

**WARNING****Risk of fatal injury from electrocution**

Work, repairs or servicing improperly performed on electrical systems can lead to electrocution.

- a) Ensure that repairs on electrical parts are carried out by service technicians using original spare parts.
- b) Ensure that servicing is only carried out by authorized persons with the relevant qualifications.

**WARNING****Risk of fatal injury from electrocution**

Live appliances can cause electric shocks.

- a) Disconnect the power cord of the add-on unit from the power supply and secure in order to prevent re-connecting before:
 - moving the appliance
- b) - cleaning the appliance

**WARNING****Risk of fire**

If the power cord is electrically overloaded, the heat generated can cause a fire.

- a) Never use power outlet strips or extension cords to connect the appliance to the power grid.

**WARNING****Risk of burns**

The heating surfaces of the cup warmer can cause burns or a fire.

- a) Do not touch the hot heating surfaces of the cup warmer.
- b) IN CASE OF BURNS: Immediately cool the affected area and consult a doctor depending on the severity of the injury.
- c) Do not place anything flammable on the cup warmer.

**CAUTION****Risk of fire and electric shock**

- a) Use only with the original equipment manufacturer's power cord.



NOTICE

Damage to the appliance

Connection lines could be damaged by tensile load.

Moisture entering the appliance can cause damage.

An unsuitable location can lead to damage.

- a) Never pull on the connection lines.
- b) Lay the connection lines in such a way that they do not create trip hazards.
- c) Do not use jets of water or steam for cleaning.
- d) Do not expose the appliance to the elements, such as rain, frost or direct sunlight.
- e) Place the appliance only on a level, stable surface.
- f) Do not use an open flame near the appliance.
- g) Protect the appliance against moisture and spray water.



Do you have any questions that are not addressed in these instructions? Please do not hesitate to contact your local customer service partner, Franke Customer Service, or Franke Kaffeemaschinen AG in Aarburg.

- a) You will find the contact details on the back of the user manual.

2 SCOPE OF DELIVERY



The scope of delivery may vary, depending on the configuration of the appliance. Additional accessories may be obtained directly from your retailer or from Franke Kaffeemaschinen AG in Aarburg, Switzerland.

	Item description	Item number
	Manual set	

3 IDENTIFICATION

3.1 Position of the type plate

3.1.1 Cup warmer



The type plate for the cup warmer is located in the interior on the rear panel.

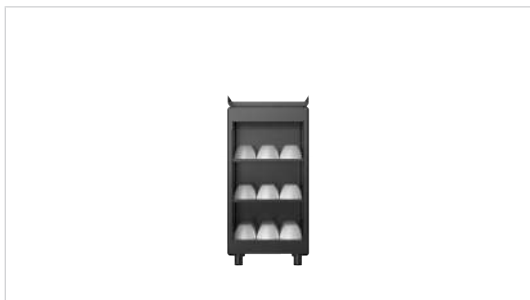
3.2 Type code

3.2.1 Add-on units

Type code	Description
CW300	Cup warmer

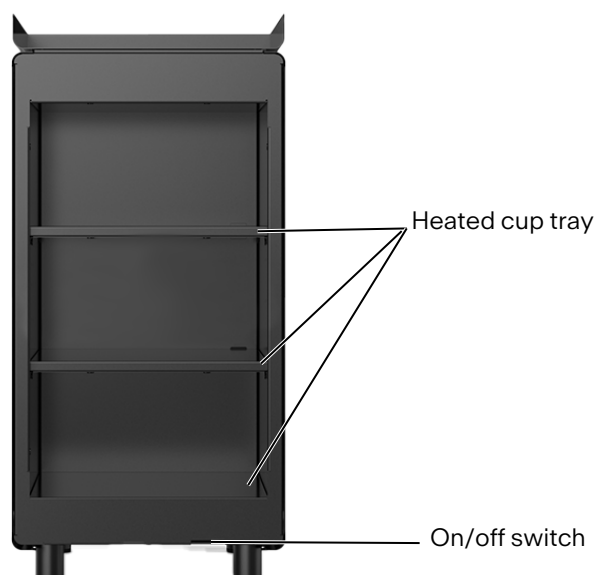
4 DESCRIPTION OF APPLIANCE

4.1 Cup warmer



To enjoy coffee at its best, you need pre-heated cups. The cup warmer with four heatable shelves fits perfectly to your coffee machine.

4.2 Components of the cup warmer



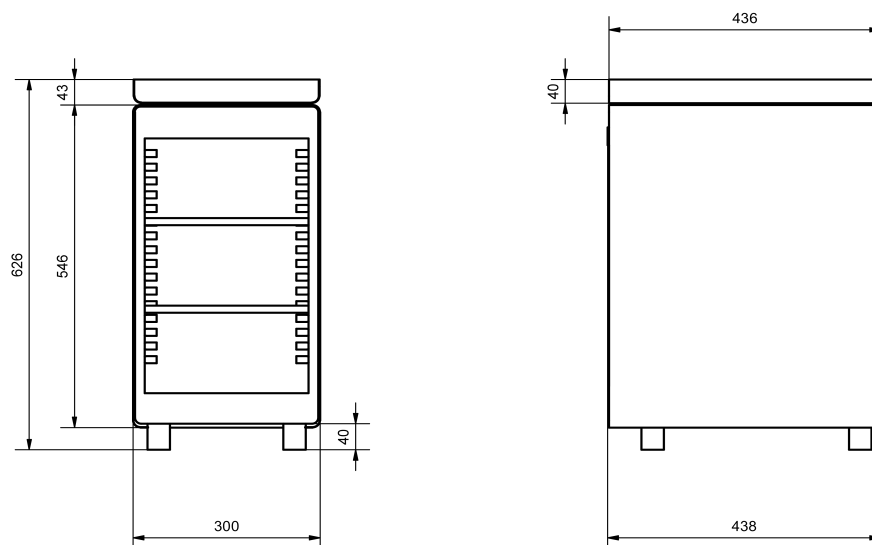
5 INSTALLATION

Only a specialist authorized by Franke may install the appliance.

5.1 Dimensions of the cup warmer



All dimensions are specified in mm.



Front view and side view

Adjustable feet can be used to compensate for unevenness or differences in height.

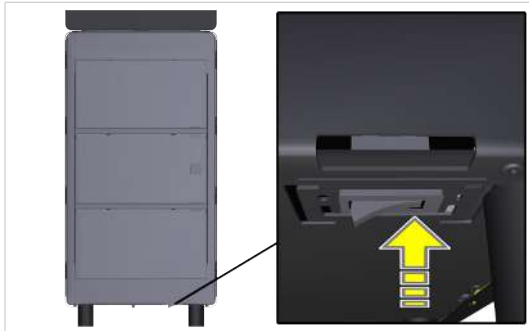
6 FUNCTION

6.1 Function of the cup warmer

The cup warmer has the following function:

- Preheating cups and glasses for the preparation hot beverages.

7 SWITCHING ON



1. Switch on the cup warmer.

8 CLEANING AND CARE



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- b) Do not pour any liquids on the appliance.
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WARNING

Risk of burns

The heating surfaces of the cup warmer can cause burns or a fire.

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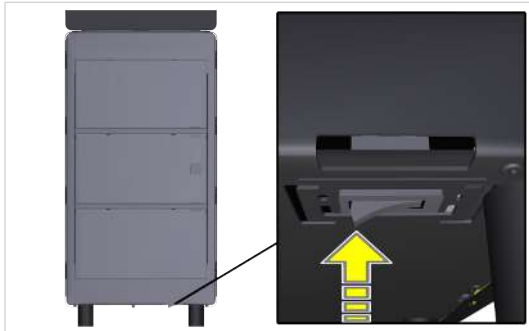


1. Switch off the cup warmer.

2. Do not clean until the work surfaces have cooled.

3. Clean the now cooled work surfaces with a damp microfiber cloth. If a surface is very dirty, use a mild cleaning agent.

9 SWITCHING OFF



1. Switch off the cup warmer.

10 TROUBLESHOOTING

10.1 Troubleshooting

Error message/problem	Possible cause	Measure
Cup trays are not warm	Power cord not connected to power supply Cup warmer unit not switched on	Connect the power cord of the cup warmer to the power supply or contact the service technician Switch on the cup warmer. For further information please refer to Switching on [13]. If the cup trays remain cold, contact the service technician

11 DECOMMISSIONING, TRANSPORTATION, DISPOSAL

11.1 Decommissioning, transportation, storage



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Disconnect the power plug.

- Switch off the appliance and disconnect it from the power supply
- Clean the appliance
- Secure the appliance to ensure it cannot fall over and do not position it tilted
- Use suitable packaging for transportation and storage
- Comply with the ambient conditions as stipulated in the technical data

11.2 Disposal



The appliance complies with European Directive 2012/19/EU regarding Waste Electrical and Electronic Equipment (WEEE) and must not be disposed of with household waste.

- Please return the appliance to an official collection point or your dealer/distributor. By disposing of waste correctly, you help to prevent environmental pollution and recover valuable raw materials.



Dispose of electronic parts separately.



Dispose of plastic parts in accordance with their marking.

12 TECHNICAL DATA

Product type	CW300 (FCS4094)
Weight	21 kg
Dimensions (width/height/depth)	300/626/438 mm
Cup warmer capacity	Coffee cups: 130
Ambient temperature	10-32 °C
Humidity	Max. 80 %

12.1 Electrical connection data

	Voltage (V)	Main power connection	Power rating	Fuse (A)	Frequency (Hz)
CW300	220-240	1LNPE	145-175	10	50/60

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